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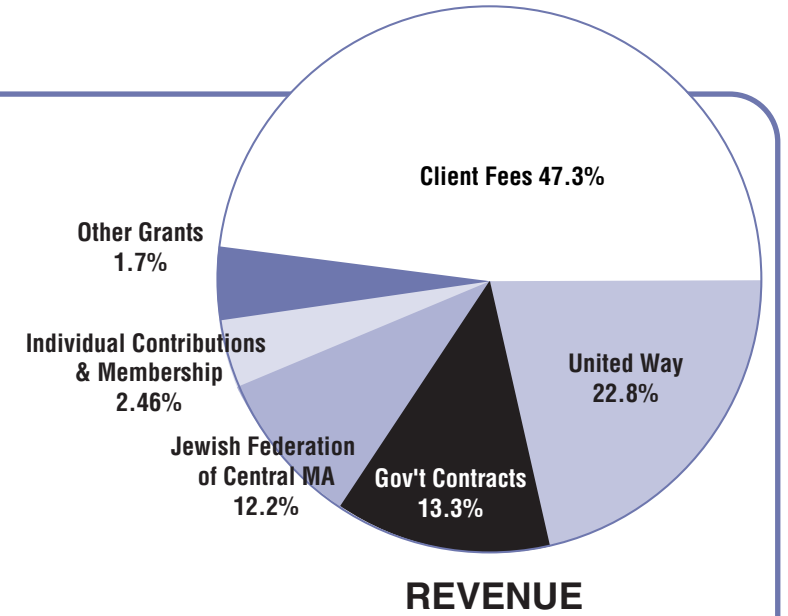
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REVENUE

Jewish Family Service, Inc. is running a \$3500 surplus thus far. The breakdown of money into percentages is:

- Client Fees.....47.3%
- United Way22.8%
- Government Contracts13.3% (EOEA, CMAA)
- Jewish Federation of Central MA12.2%
- Individual Contributions & Membership ..2.46%
- Other Grants.....1.7%

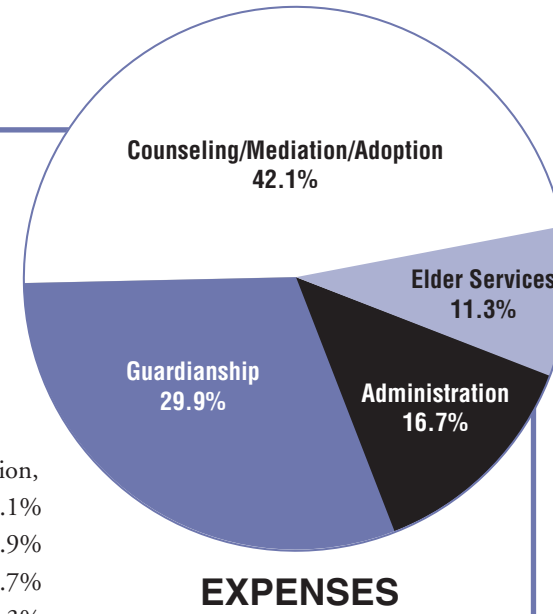
Total estimated revenue is \$629,000.



EXPENSES

- Counseling, Mediation, Adoption.....42.1%
- Guardianship29.9%
- Administration ..16.7%
- Elder Services11.3%

Total estimated expenses are \$625,500.



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Jewish Family Service of Worcester, Inc.

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Jewish Federation
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Grants received to date:

Massachusetts Bar Foundation, Probus Club, George F. & Sybil H. Fuller Foundation, Hoche-Schofield Foundation

continued from page 1.....Opening The Doors

A strong and united Jewish community serves all of us.

JFS this year won the Golden Rule Award from United Way of Central Massachusetts. This fine award recognizes organizations with at least 70 percent employee participation in the UW campaign and a 15 percent annual increase in contributions. We are proud of this recognition.

This year JFS sponsored the twenty-first annual Jacobson Memorial Program with an outstanding presentation by William J. Doherty, a superb speaker and nationally known authority on stepfamilies. Each year, this well-attended program provides social workers, other mental health professionals, and the interested public with an exceptional professional development opportunity.

Our interest in serving the community has been reciprocated by Central Massachusetts philanthropies. The revenue sources that support our programs are many and varied. Financially, JFS operates in the black and maintains effective management over its operations. With the help of a grant from the Hoche-Schofield Foundation we

continued from page 1.....New Beginnings

help to a record number of individuals and families last year, offers a full range of services, including support groups and individual and family counseling. Our confidential and professional services help families through crises and provide long-term support.

Our therapists also serve families and the community with our *Children Cope with Divorce* seminars. Divorcing couples with children are mandated by the Probate Court to attend such a seminar. JFS is one of the first agencies in the state to develop this program. For divorcing couples trying to settle their affairs in the least adversarial manner, we offer trained mediators through our court-approved Alternative Dispute Resolution program to help families achieve agreements in less time and lower cost than litigation. Disagreements regarding how best to care for children or elders can undermine the support families have to

are examining the need for extensive renovations of our facility to accommodate the expansion of our programs and assure handicap accessibility. With the support of the Greater Worcester Community Foundation's Fallon/OrNda Fund and the Central Massachusetts Agency on Aging, we will be able to continue to expand the services of our elder guardianship program. The Jewish Federation has been most helpful in their support of our elder services program and the Massachusetts Bar Foundation has helped fund our expanding mediation programs.

Most importantly, the contributions of our membership allow us to continue to provide services to all without regard to ability to pay. One of the most important community commitments of JFS is its policy of immediate and compassionate response. Whoever may be in need and whatever the problem, JFS responds immediately. We do not put people on hold. We do not inquire about insurance as a precondition for giving help. Our doors are open to all.

offer. Our mediators help families find an agreeable solution and mend.

We have made a concerted effort to be more visible and vibrant part of the Jewish and Central Massachusetts community. We are finding new ways to collaborate with other agencies to address community needs. I look forward to serving on the City of Worcester's Bias Crimes Task Force in the coming year.

As the quality of our services and the reputation of our programs continues to grow, Jewish Family Service depends on the dedicated work of our wonderful staff of professionals. Our clinical and support staffs are second to none. Not only are they of the highest caliber of professionals but they bring to their jobs every day an extra measure of commitment and devotion. I am proud to be part of this wonderful team.

Visit us online at www.jfsworcester.org

JEWISH FAMILY SERVICE, INC. Annual Report



2000

OPENING THE DOORS

By Bruce Herzberg, President of the Board

Jewish Family Service is pleased to publish our first Annual Report. Our decision to publish the Annual Report reflects the importance we place on communication with the community, having served the Worcester area for over 80 years. Our goal is to make the important work that JFS does more visible to the community and to keep you informed.

Reenergized with new executive leadership under Steve Slaten and a Board commitment to involving the community more in what we do, we are opening the doors of JFS to invite greater understanding and participation in our mission of service. Symbolic of this new philosophy, this year we sponsored a well-attended open house, at which we welcomed back many of our friends

and supporters, some of whom visited our offices on Salisbury Street for the first time.

We can be proud of the service that JFS has rendered to the Central Massachusetts community during the past year. Now we are telling that story through our new video—funded through the generosity of the George F. and Sybil H. Fuller Foundation—as well as through our new newsletter, brochures, and web site: www.jfsworcester.org.

These programs have allowed us to let more people know about our high quality services such as elder guardianship, divorce mediation, *Children Cope with Divorce* seminars, elder assessment and case management, adoption, and family counseling programs.

JFS has been an eager partner in a cooperative venture with the Jewish Community Center and the Jewish Healthcare Center to provide services to seniors in the Jewish community. Funded by the Jewish Federation of Central Massachusetts, this consortium has fulfilled the promise made by the community to improve senior services in the wake of the closing of the Jewish Service Center for Older Adults. JFS offers a high level of professional care, planning, information services, and case management for our revered elders.

JFS takes its place in the Jewish Federation of Central Massachusetts very seriously. Steve Slaten and I represent JFS at Federation Board meetings and, along with other members of the JFS Board, serve on several JFCM committees and work for the Campaign. The JFS Board has an excellent record of contributing to the Campaign as well.

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L - R: Stuart Hammer, President-elect JFS, Tom Hoover, City Manager, Zelda J. Schwartz, LICSW, Director of Family Therapy, Stephen Slaten, Ph.D., Executive Director at the recent JFS open house.

NEW BEGINNINGS

By Stephen Slaten, Ph.D., Executive Director

Today's families face tremendous challenges. Our growing elderly population; caregivers facing the dilemma of caring for children and dealing with elderly, frail parents at the same time; divorcing couples trying to guide their children through the turmoil of divorce; family members coping with emotional stress; couples trying to decide to adopt a child—at times like these, a listening ear and a helping hand are vitally important.

At Jewish Family Service, we have an over 80-year tradition of providing compassionate, professional and caring services to families in need without regard to race, religion or ability to pay. This past year we revised our mission statement to reflect the changes in our services and the social needs we address. Today we specialize in providing counseling and social services that support individuals in crisis and strengthen family life.

We are one of a small number of guardianship

providers in the Massachusetts and we are recognized as one of the most comprehensive. Guardianship requires close cooperation with the courts and other social services in the state. We serve elders who cannot make their own decisions and who do not have family capable of helping them. Guardianship intervenes with a vulnerable group of people who, deserving the respect and care that accrues to their years, would otherwise be left in desperate need.

Through our new Geriatric Care Management program, we are able to help elders and their caregivers identify needs and available services in the community. We help families investigate living options, access benefits, and adjust to changing life circumstances.

Our recently expanded adoption program now provides both international and domestic adoptions and provides assistance through the complicated process from start to finish.

Our growing counseling program, which provided

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